

Performance Assessment

LTEC 5000 Course Syllabus

University of North Texas
Department of Learning Technologies

Instructor:

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Contact Information:

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Course Information

Course Description/Course Philosophy:

A focus on the development, implementation, and evaluation of technical skills training programs for supervisors and trainers.

Course Objectives:

After completing this course, the learner should be able to:

1. Describe the various roles and responsibilities of training and development personnel.
2. Conduct a needs analysis and training analysis for the given requested training.
3. Prepare and present an Executive Summary Report, given the findings of the needs analysis and training analysis.

Required Text

Mager, R. F., & Pipe, P. (1992). *Analyzing performance problems* (3rd ed.). Lake Publishing Company: Belmont, CA.

Please note: This text is a bit dated and will be supplemented with current readings for the modules. The dating does not mean that it's not completely relevant. Links to readings/articles will be inserted into each module.

Open Exit

You are in control of the time that you spend in the course. You are finished when you have completed and turned in all of the course modules. It is to your advantage to confirm with Dr. Allen your module and course grades.

ADDITIONAL RESOURCES

If you need help with APA, you may find the Purdue Owl APA Style Guide very resourceful <http://owl.english.purdue.edu/owl/resource/560/01/>

Course Evaluation Scale

A = 90 - 100%

B = 80 - 89%

C = 70 - 79%

D = 60 - 69%

F = 59% or below

Submit all work as specified by the instructor. You must take into consideration: postal mail time and electronic communication difficulties. The student is responsible for all course deadlines. Student must keep a copy of all assignments. All assignments must be turned in by the "due date". If, assignments are NOT submitted by the due date there will be a 15% reduction of the final grade received.

Information for Web-based Courses

Required Software and Hardware Required:

Knowledge of personal computer operation is prerequisite to registering for and successfully completing this online course. Students taking the course should be proficient in the following software as well:

- Microsoft Word
- Microsoft Excel
- Microsoft Access

The acquisition of these skills is the responsibility of student and can be obtained through prior coursework and/or personal experience. A student who is not proficient in these programs should not register for this course.

Blackboard is fully supported for both computers using Windows and Apple computers. This includes the programs noted above. Purchase and installation of the programs in a current and compatible version is the responsibility of the student. For personally owned computers, the UNT bookstore offers software for both systems with student pricing. In addition, upon starting this or any LTEC Blackboard course, students should review the "Check Browser" link in Blackboard and install the appropriate browser and plug-ins and update their browser to the appropriate settings.

Expectations for Appointments or Office Hours

Instructor Contact and Reply Policy

If you need to reach me I would prefer to be contacted via the course message option in Blackboard or email at Jeff.Allen@unt.edu. I will be happy to meet with you via a convenient and appropriate mode of contact whether phone (940-565-2057 Office or GoToMeeting). If you do not hear from me within that time, please resend your message. Your email might have been unintentionally overlooked or was not received at all. I will try my best to respond to any queries/concerns you may have within 2-3 days. Assignments will be graded and returned to you within approximately one week.

Contact Dr. Allen: www.sageperformance.com/drjeffallen/contact.htm

Telephone: 940.565.2057

Emergency Contact: Mary.Chandler@unt.edu, 940.565.3710. Contact Mary if you have trouble contacting Dr. Allen.

Students are encouraged to develop communication networks with other class members via electronic communication vehicles such as Blackboard Vista email, bulletin board, and/or chat. Students should consider the communication parameters with regard to assignment due dates.

Please do not wait until the “last minute” for clarification on assignments. I might not be able to respond to you in such quick turn-around before the assignment becomes due. Also keep in mind that you may encounter unforeseen problems with your Internet provider, software, or hardware.

Student Responsibilities for Distributed Learning Courses:

- Access course web page and initiate contact with instructor within the first two weeks of the semester.
 - Be able to work independently on course objectives, given the format for interaction with faculty and students will be non-traditional.
 - Verify appropriate hardware and software as described in the course description.
 - Provide instructor with access to a working email account (EagleConnect, Blackboard or private provider).
 - Contact instructor or instructor's assistant within two days if any problems develop with regard to accessing the course.
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- Adhere to communication parameters of course (i.e., email, discussion, chat)
- Complete UNT Student Tutorial prior to taking the first Blackboard course
- Comply with appropriate electronic etiquette and abbreviations.
- Complete all course requirements by posted deadlines.

Students should maintain electronic copies in chronological order of ALL journal entries, bulletin board responses, lesson plans, and other assignments listed within the “Sequence of Tests, Papers, and Activities” section of this syllabus. It is the responsibility of the student to verify that all messages AND attachments are sent to the course instructor. See “Course Attendance and Participation” section for more information.

Academic Honesty and Integrity

The UNT Code of Student Conduct and Discipline provides penalties for misconduct by students, including academic dishonesty. Academic dishonesty includes cheating and plagiarism. The term “cheating” includes, but is not limited to, (1) use of any unauthorized assistance in taking quizzes, tests, or examinations; (2) dependence upon the aid of sources beyond those authorized by the instructor in writing papers, preparing reports, solving problems, or carrying out other assignments; and (3) the acquisition, without permission, of tests or academic material belonging to a faculty or staff member of the university. The term “plagiarism” includes, but is not limited to, the use of the published or unpublished work of another person, by paraphrase or direct quotation, without full and clear acknowledgement. It also includes the unacknowledged use of materials prepared by another person or agency engaged in the selling of term papers or other academic materials. If a student engages in academic dishonesty related to this class, the student will receive a failing grade on the test or assignment and a failing grade in the course. In addition, the case will be referred to the Dean of Students for appropriate disciplinary action.

Classroom Disability Accommodations

The University of North Texas does not discriminate on the basis of an individual's disability and complies with Section 504 and Public Law 101-336 (Americans with Disabilities Act) in its admissions, accessibility, treatment and employment of individuals in its programs and activities. It is the responsibility of the student to inform the instructor of any disabling condition that will require modifications. The following

information is from: <http://www.unt.edu/oda>. Additionally, this site provides a set of FAQ for students and faculty.

University Policy of Disability Accommodations

The University of North Texas is on record as being committed to both the spirit and letter of federal equal opportunity legislation; reference Public Law 92-112 – The Rehabilitation Act of 1973 as amended. With the passage of new federal legislation entitled Americans with Disabilities Act (ADA), pursuant to section 504 of the Rehabilitation Act, there is renewed focus on providing this population with the same opportunities enjoyed by all citizens.

Whenever a special accommodation or auxiliary aid is necessary in order to ensure access to and full participation by students with disabilities in University programs or services, the department or agency responsible for the program or service to which the individual requires access will work with the Office of Disability Accommodation and appropriate federal and state agencies to ensure that reasonable accommodations are made.

The student requiring special accommodation or auxiliary aids must make application for such assistance through the Office of Disability Accommodation. Proof of disability from a competent authority will be required, as well as information regarding specific limitations for which accommodation is requested. The University assumes no responsibility for personal assistance necessary for independent living nor for specialized medical care. Students requiring personal attendants or mobility assistants must employ such persons at their own expense before completion of registration.

Students requiring specialized medical care above and beyond that ordinarily offered through the Student Health Center should be prepared to bear the expense of this care through a general hospital or a private physician/clinic of their choice.

Changes may be made as long as it does not compromise the quality of education. Cooperation of faculty, staff, and students is needed to help with physical access and to meet academic requirements. For example, giving extra time on tests or assignments, substituting courses, or adapting classroom presentations (like allowing tape recorders, note takers, or asking a professor to face the class when speaking to allow students to lip read) may be done.

Questions or concerns about discrimination on the basis of disability or about equal educational opportunities for persons with disabilities should be directed to Equal Opportunity Office, Room 210, Hurley Administration Building, 940.565.2737.

Information concerning specific accommodations to provide equal opportunities is available through the Office of Disability Accommodation, Suite 321, 1155 Union Circle, 940.565.4323.

Acceptable Student Behavior

Student behavior that interferes with an instructor's ability to conduct a class or other students' opportunity to learn is unacceptable and disruptive and will not be tolerated in any instructional forum at UNT. Students engaging in unacceptable behavior will be directed to leave the classroom and the instructor may refer the student to the Dean of Students to consider whether the student's conduct violated the Code of Student Conduct. The university's expectations for student conduct apply to all instructional forums, including university and electronic classroom, labs, discussion groups, field trips, etc. The Code of Student Conduct can be found at deanofstudents.unt.edu/conduct.

Access to Information – Eagle Connect

Your access point for business and academic services at UNT occurs at my.unt.edu. All official communication from the university will be delivered to your Eagle Connect account. For more information, please visit the website that explains Eagle Connect and how to forward your e-mail: eagleconnect.unt.edu/

Medical Emergencies

If you have a medical emergency that will prevent you from completing the course as scheduled, you **MUST** notify your instructor at the time of your medical problem. Requests for an INC or to drop the course must come at the time of the medical emergency and must be supported by a letter from your physician indicating that your medical situation will **NOT** permit you to work at your computer in order to submit your assignments as scheduled. Requests for an INC or to **DROP** this course based on a medical emergency **CAN NOT** be granted after the medical emergency. Of course all requests must meet standard university policy.

Attendance and Participation

The instructor reserves the right to request of the Registrar that a student be dropped from the course (W or WF) due to unsatisfactory progress. All students are expected to fully participate in all class activities. Full participation includes web-based activities.

University Policy of Absence for Religious Holidays

In accordance with state law, students absent due to the observance of a religious holiday may take examinations or complete assignments scheduled for the day missed within a reasonable time after the absence if the student has notified the instructor of each class of the date of the absence within the first 15 days of the semester. Notification must be in writing, either personally delivered with receipt of the notification acknowledged and dated by the instructor, or by certified mail, return receipt requested.

Only holidays or holy days observed by a religion whose place of worship is exempt from property taxation under Section 11.20 of the Tax Code may be included. A student who is excused under this provision may not be penalized for the absence, but the instructor may appropriately respond if the student fails to satisfactorily complete the assignment or examination.

Professionalism

At all times, students are expected to conduct themselves in a professional manner. This includes being prepared for all class assignments, and being flexible to unforeseen changes in schedules and assignments.

Bureau of Citizenship and Immigration Services Regulations for F1 Visa Holders

To read INS regulations for F-1 students taking online courses, please go to this website http://www.ice.gov/sevis/regs/8cfr214_2f.htm and select the link to "8 CFR 214.2(f)" in the table next to "F-1." Paragraph (f)(6)(i)(G)

To comply with immigration regulations, an F-1 visa holder within the United States may need to engage in an on-campus experiential component for this course. This

component (which must be approved in advance by the instructor) can include activities such as taking an on-campus exam, participating in an on-campus lecture or lab activity, or other on campus experience integral to the completion of this course. If such an on-campus activity is required, it is the student's responsibility to do the following:

(1) Submit a written request to the instructor for an on-campus experiential component within one week of the start of the course.

(2) Ensure that the activity on campus takes place and the instructor documents it in writing with a notice sent to the International Advising Office. The UNT International Advising Office has a form available that you may use for this purpose. Because the decision may have serious immigration consequences, if an F-1 student is unsure about his or her need to participate in an on-campus experiential component for this course, s/he should contact the UNT International Advising Office (telephone 940-565-2195 or email internationaladvising@unt.edu) to get clarification before the one-week deadline.

Policy on Server Availability or Other Technical Difficulties

The University is committed to providing a reliable online course system to all users. However, in the event of any unexpected server outage or any unusual technical difficulty preventing students from completing a time sensitive assessment activity, the instructor will extend the time window and provide an appropriate accommodation based on the situation. Students should immediately report any problems to the instructor and also contact the UNT Student Help Desk: vista@unt.edu or 940-565-2324. The instructor and the UNT Student Help Desk will work with the student to resolve any issues at the earliest possible time.

Students Input and Feedback

Student feedback is important and an essential part of the participation in this course. The Student Evaluation of Teaching Effectiveness (SETE) is a requirement for all organized classes at UNT. This short survey will be made available at the end of the semester to provide you with an opportunity to evaluate how this course is taught.

Succeed at UNT

UNT endeavors to offer you a high-quality education and to provide a supportive environment to help you learn and grow. As a faculty member, I am committed to help you be successful as a student. Here's how to succeed at UNT: show up, find support,

seek advice, be prepared, get involved, stay focused. To learn more about campus resources and information on how you can achieve success, go to success.unt.edu

**ATTD 5010
Course Assignment Schedule**

Note due dates carefully. Late assignments will not be accepted.

Mod.	Assignment	Possible Points	Assignment Due Date
Intro	Student/Instructor Introduction	10	2-3-2017
1	Interview activity	100	2-10-2017
2	Contribute to discussion topic "Mod 2 Assignment"	25	2-17-2017
3	Contribute to discussion topic "Mod 3 Assignment"	25	2-24-2017
4	Contribute to discussion topic "Mod 4 Assignment"	25	3-3-2017
5	Module 5 assignment activity	100	3-10-2017
6	Module 6 Develop a needs analysis instrument	100	3-24-2017
7	Module 7 assignment activity	75	4-7-2017
7	Module 7-1 Complete article review paper	100	4-28-2017

